



YSEALI YOUunified Toolkit

A Guide to Planning a Community Service Event

The Young Southeast Asian Leaders Initiative (YSEALI) is the U.S. government’s signature program to strengthen leadership development and networking in Southeast Asia. Through a variety of programs and engagements, YSEALI seeks to build the leadership capabilities of youth in the region, strengthen ties between the United States and Southeast Asia, and nurture a community of leaders who work across borders to solve shared issues.

YOUunified (“youth” and “unified”) is an annual community service campaign held around December 3rd to commemorate YSEALI’s anniversary and to celebrate the strength and potential of YSEALI members. YOUunified demonstrates YSEALI member’s ingenuity in creating solutions to shared community and regional challenges.

Your YOUunified event can take many forms and this toolkit will assist you in planning and running a successful event that aligns your interests with your community’s needs. This toolkit is intended for use by individuals, nongovernmental organizations (NGOs), school clubs, community groups, or businesses in organizing a YOUunified event.

In the following sections, you will find helpful prompts for thinking about how to hold an event: the type of event you would like to hold, the logistics of the event, and opportunities for continuing to engage with your volunteers after your event. You may want to read through the toolkit in its entirety so that you have a good idea of the process, and then work through it section by section as you plan your event.





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STEP 1: DEFINE THE EVENT

Having a written purpose and goal for your **YOUunified** event will make it much easier to take each step with a clear vision for what you need to accomplish. This planning step is also a great opportunity to think about existing groups or organizations you could work with to make your event an even bigger success. Be sure to think through the following prompts before moving on to planning.

DEFINE THE NEED:

Use your existing understanding of your community and its needs as a guide, and be sure to talk to community leaders and advocates about what they believe would be most beneficial.

WHAT NEEDS EXIST IN YOUR COMMUNITY THAT YOU WOULD LIKE TO ADDRESS?

- Awareness on critical topics, including, but not limited to, civic engagement, health, governance, entrepreneurship, or human rights
 - Community space maintenance (park, beach, school, etc)
 - Improved public safety (public hygiene, pedestrian safety, etc)
 - Hands-on/skills-based training
 - Other
-

DEFINE THE EVENT:

Based on the community need you would like to fill, think about what type of event would be best to conduct.

WHAT TYPE OF EVENT WOULD BEST SERVE THE NEED YOU DEFINED?

- Awareness campaign
 - School or community space clean up (trash pick-up, painting, planting flowers, etc.)
 - Workshop on a topic at a school or community space
 - Social media messaging campaign
 - Other
-



CREATE A MISSION STATEMENT:

Include the need you will serve, the activities you will perform, and the people who will benefit. For example: *As part of my YSEALI YOUunified event, I will host a health fair where women can receive health information for themselves and their children because many women in my community do not have easy access to a doctor.*

MISSION:

SET A GOAL FOR YOUR EVENT:

Consider things like the outcome (impact that you want to have) as well as the output (number of people you will train, the total area you will clean up, or the number of trees you will plant, etc). Make sure your goals are SMART (specific, measurable, achievable, realistic, and time-bound).

WHAT IS YOUR SPECIFIC GOAL FOR THE EVENT?

HOW WILL YOU MEASURE THE IMPACT OF YOUR ACTIVITIES?

IDENTIFY POTENTIAL PARTNERS:

Working with another person or an existing group will reduce the burden of organizing an event. Working with a group also will give you a ready pool of volunteers, rather than having to recruit people to participate.

ARE YOU ALREADY INVOLVED WITH A COMMUNITY SERVICE GROUP THAT CAN SUPPORT THE EVENT?

Yes

Name of group

Contact information

No (Continue to the next question)



WOULD YOU LIKE TO PARTNER WITH ANOTHER INDIVIDUAL OR GROUP TO PLAN THE EVENT? IF SO, CONSIDER THE FOLLOWING:

- Research potential partners: Try to select an individual or group who has an existing interest in the topic your event will be covering.
- Use your network: See if you have any connections who can introduce you to the individual or group since you're more likely to be successful if there is a personal connection.
- Prepare for the first meeting: Especially if you will be contacting someone with whom you don't have an existing relationship, prepare a letter or script to introduce yourself and the event you would like to plan together. The donor letter template on page 9 can be adjusted for this purpose.

- If the partner is interested in working together, set a time for your first planning meeting and complete the remaining steps together:

- Name

- Contact information

- Date/time of planning meeting

STEP 2: PLAN LOGISTICS



Setting the logistics is where you really get into planning the specifics of your event. You'll want to think through factors such as where and when you'll hold the event. Also consider how many volunteers you need and whether there are any resources you need to hold the event.

If you are in touch with your local U.S. Embassy or Consulate, you could reach out to your contact to ask about holding the event in an American Space.

SELECT A VENUE:

The type of event you are holding will determine the best place to conduct it. If you are planting trees, you'll need to find an outdoor space where the trees will be welcome. If you are holding a class or awareness event, you may have options such as a local school, library, or community center. Your workplace or another local business also might have space you can use.

WHERE WILL YOU HOLD YOUR EVENT?

- School
 - Workplace
 - Library
 - Community center
 - Health clinic
 - American Space/American Corner
 - Outdoor space (where?)
 - Other
-

DETERMINE HOW MANY VOLUNTEERS/PARTICIPANTS YOU NEED:

Depending on the type of event you are holding and your goals for the event, you will need to estimate the number of volunteers required to accomplish that goal. If you are running a health awareness campaign, you will need volunteers to help you share information. If you are organizing a workshop, you may not need any volunteers, but you will need participants to attend the class.

HOW MANY VOLUNTEERS WILL YOU NEED? (IF APPLICABLE)

HOW MANY PARTICIPANTS WOULD YOU LIKE TO HAVE?

CONFIRM THE DATE:

We encourage YOUunified events to take place between December 1-8, 2019.

WHEN IS YOUR EVENT DATE?

- Date:



IF YOUR EVENT WILL BE HELD OUTSIDE, WHAT IS YOUR ALTERNATE DATE (IN CASE OF RAIN)?

Date:

SET THE TIMES OF THE EVENT:

The type of event you are planning will dictate how long the event should be. If you are presenting an online event, you may want to have a two-hour event. However, if you are planting trees or cleaning a beach, you may want to hold an all-day event. Also consider when your volunteers will be available. Do you need to accommodate work or school schedules? Doing so may limit the amount of time available for the event.

Duration of event:

Time of event:

IDENTIFY RESOURCE NEEDS:

Think through the supplies and other resources you will need for your event. This could include things like trash bags

BRAINSTORM POTENTIAL DONORS:

Some types of events may be more resource-intensive than others, but that doesn't mean you'll need to spend a lot of money to hold your event. Local groups or businesses may be willing to donate materials for your event, often in return

and gloves for a beach cleanup, or a computer with a projector and internet service if you are facilitating a social media forum.

WHAT RESOURCES DO YOU NEED FOR YOUR EVENT? THESE MIGHT INCLUDE:

- Computer
- Projector
- Internet access
- Information flyers or publications
- Signs or banners
- Trash bags
- Gloves
- Paint
- Paint brushes, rollers, and other painting supplies
- Trees to plant
- Shovels
- Water/refreshments for volunteers/ participants
- Name tags for volunteers/participants
- Pens and notepads
- Other:

Other:

Other:

for talking about their business during the event. If you end up needing to buy materials, think through how you will raise the money to do so. You may be able to solicit donations from local groups or businesses.



WHO MIGHT BE INTERESTED IN DONATING OR LENDING RESOURCES? CONSIDER THE FOLLOWING SUGGESTIONS:

- Employer
- Printing shop
- Plant nursery
- Hardware store
- Local clinic or hospital
- Paint store
- Grocer or market
- House of worship
- School or university
- Other:

- Other:

- Other:

REACH OUT TO POTENTIAL DONORS:

Once you have an idea of the local groups or businesses that might be interested in donating resources for your event, you'll need to reach out and make a pitch for them to contribute. As part of your pitch,

you'll need to specify exactly what you are asking them to provide, as well as why your event is important and how their donation can make a difference. Lastly, you can indicate what they will receive in return for their donation – such as a mention at the event (i.e., free publicity!). Even if someone declines to donate, be sure to thank them for their time. For each donor, consider:

WHAT EXACTLY ARE YOU ASKING THEM TO PROVIDE?

WHAT CAN YOU OFFER THEM?

- Thanking them during your introductory speech
- Displaying their logo at the event
- Including their company name on printed materials
- Other:



THE FOLLOWING LETTER TEMPLATE CAN HELP YOU AS YOU CRAFT YOUR OWN

Dear _____,

My name is NAME and I am hoping you can help me improve INDICATE THE NEED TARGETED BY YOUR EVENT in our community. Specifically, I am hoping you can contribute NOTE WHAT YOU WOULD LIKE THEM TO DONATE for an upcoming event.

As you may know SHARE A FACT OR STATISTIC THAT SUPPORTS WHY YOU ARE HOLDING THIS PARTICULAR EVENT. Because I would like to improve this situation, I am organizing a community service event on DATE as a part of YSEALI YOUunified. At the event, we will PROVIDE A BRIEF OVERVIEW OF YOUR EVENT.

I would greatly appreciate it if you would get involved with this event by donating REITERATE WHAT YOU WOULD LIKE THEM TO DONATE, which will allow us to NOTE SPECIFICALLY WHAT THE DONATION WILL BE USED FOR. We would also love to have you and/or members of your staff participate, if you are interested in doing so! In gratitude for your donation, we can MENTION WHAT YOU ARE OFFERING IN RETURN.

Thank you very much for considering this request.

Signature



DOCUMENT DONATIONS:

Be sure to keep track of who donates to your event so that you can thank them appropriately. A table like the following can help you record who has donated or lent various resources.

Resource	Donated/Lent By:

Further Reading

Learn about recruiting a celebrity to participate in your event:
<https://share.america.gov/how-to-attract-celebrity-to-your-cause/>



STEP 3: PROMOTE YOUR EVENT AND RECRUIT VOLUNTEERS

Depending on the event details, promoting your event may entail recruiting volunteers and/or participants. You may also want to make sure the larger community knows about the event. For example, are you organizing a donation drive and need people to donate materials or do you plan to occupy a public space where people usually have access?

RECRUIT VOLUNTEERS:

Think through both the number of volunteers you need to support your event (identified previously) and any particular skills you would like them to have. What groups of people would be best to recruit from for your specific needs? How can you best reach them and entice them to participate?

If you are in touch with your local U.S. Embassy or Consulate, reach out to your contact to discuss ways the U.S. Embassy/Consulate could promote your event.

NOTE:

If the event is being planned by a business or organization, as opposed to an individual, you have a ready-made pool of volunteers. Be sure to look to employees or group members first!

WHAT SKILLS WOULD YOU LIKE VOLUNTEERS TO HAVE?

- Ability to do physical labor
 - Comfortable talking to others
 - Medical training
 - Administrative skills
 - Other:
-

WHERE CAN YOU RECRUIT VOLUNTEERS?

- School/university, including volunteer groups or clubs
- Work
- Community group
- Local clinic or hospital
- Social media networks
- Resident associations
- WhatsApp group
- Local business(es)
- Local NGO
- Other:



WHAT IS THE BEST WAY TO REACH THIS POTENTIAL VOLUNTEER POPULATION?

- Flyers
 - Email
 - Social media posts
 - Face-to-face meeting
 - Other:
-

WHAT MESSAGING CAN YOU USE TO ENCOURAGE VOLUNTEERS TO PARTICIPATE?

- You'll be helping those less fortunate in the community
 - We all have a responsibility to share our knowledge and talents
 - Volunteering is good experience for your resume
 - A notable person from the community will be participating
 - The event is a good networking opportunity
 - Other:
-

HOW WILL PEOPLE REGISTER TO VOLUNTEER?

- Email
 - Phone call
 - Social media
 - WhatsApp group
 - Other:
-

ORGANIZE VOLUNTEERS:

Planning out the day in advance will ensure the event runs smoothly. Complete the following planning tasks and communicate with volunteers in advance so they know what to expect.

- Create a schedule for the event.
- Depending on the number of volunteers and the activities being conducted, consider breaking volunteers into small groups.
- Break large tasks down into smaller pieces and ensure that each volunteer or group of volunteers has a task that can be completed within the timeframe of the event. People want to feel that they completed something.
- If you know volunteers' skills, assign tasks that they are best suited for; if you don't know their skills, allow people to select the tasks they will most enjoy.
- If your event will be large, designate leaders among the volunteers and hold a brief planning/orientation session with them to prepare for the big day.
- Contact volunteers prior to the event to provide them with the information you have identified above. Be sure they know when and where to arrive, and provide information about what they will be doing during the day. This communication could be sent via email, social media, WhatsApp, or another communication channel.

ADVERTISE YOUR EVENT/INFORM THE COMMUNITY:



You'll want to help get the word out about your event to attract those community members you are intending to serve and to make sure the community is aware of the event and knows how to get involved. Think about who would be most interested in attending the event and how to reach them.

IS THERE A SPECIFIC DEMOGRAPHIC FOR WHICH THE EVENT IS INTENDED?

- Women
- Men
- Students
- Specific age range:
- Speakers of a specific language: _____

- Other: _____

- No specific demographic – everyone is welcome

WHERE IS THE BEST PLACE TO ADVERTISE THE EVENT TO REACH THAT GROUP?

- Schools/universities
- Houses of worship
- Community centers
- Social media networks
- Resident associations
- Local businesses
- Other: _____

WHAT IS THE BEST ADVERTISING MATERIAL FOR THIS AUDIENCE DEMOGRAPHIC?

- Flyers
- Email
- Social media posts
- Face-to-face presentation
- Other: _____

DO PARTICIPANTS NEED TO REGISTER IN ADVANCE TO ATTEND THE EVENT?

- Yes (Be sure your promotional materials include information about how to register!)
- No

USE ADVERTISING RESOURCES:

Create flyers or graphics to promote your event and then use them to advertise your event on social media platforms.



NOTIFY THE

MEDIA:

Community service events make great human interest stories and the local media may be interested in covering the event in advance, day-of, or after the fact. Be sure to reach out to any local media to let them know about the event and ask if they would cover it.

- TV station:
 - Radio station:
 - Online publication
 - Daily newspaper:
 - Weekly newspaper:
 - Community newsletter:
 - Other:
-

WHAT LOCAL MEDIA MIGHT BE INTERESTED IN THE EVENT?

DON'T FORGET

If people register in advance for the event, be sure to send them a reminder notification (via email, WhatsApp, social media, etc.) a few days before the event. Don't forget to send a reminder to your volunteers too!

Further Reading

Learn tips for planning an event that volunteers will enjoy: <https://share.america.gov/it-takes-grit-to-help-volunteers-have-fun/>

Learn some of the benefits of volunteering, which you can use in your messaging to potential volunteers: <https://share.america.gov/4-ways-volunteering-benefits-you/>

Learn about getting people to participate in your efforts: <https://share.america.gov/5-tips-for-building-successful-campaign/>



STEP 4: CONDUCT THE EVENT

After weeks of planning, it's finally here! All your hard work will pay off in big benefits to your community. The following prompts will help you ensure the event goes smoothly and that not only do you achieve your goals, but that volunteers and participants have a great time as well.

1-2 DAYS IN ADVANCE

DOUBLE-CHECK YOUR TO-DO LIST:

A day or two before the event, do a final check to make sure you've completed all the planning steps and that you have all your supplies on-hand and ready to go. It might help to make a schedule for the day of the event, especially if you have tasks that need to be completed by you and your volunteers before participants arrive (setting up computer, posting signs, receiving materials, etc.).

REMIND PARTICIPANTS AND VOLUNTEERS

Use Facebook, WhatsApp, email, etc. to remind your participants, community, and volunteers about your event 1 to 2 days in advance.

DAY OF THE EVENT

RELAX!

You have put a lot of work into planning the event and now is the time to see that hard work pay off. Enjoy the event and reflect on how you are supporting your community!

ENSURE VOLUNTEERS ARE HAVING A GOOD TIME:

Even if you have organized your volunteers in advance, be flexible — people may want to switch tasks or groups, and that's ok!

SHOWCASE THE WORK YOU ARE DOING:

Be sure to document the event, particularly by taking photos. Time permitting, you can share your event on social media as it is happening, or share photos afterwards. If you have established any media contacts, see if they can stop by the event to share it with a wider audience.



DAY OF THE EVENT (CONTINUED)

GET FEEDBACK:

Have volunteers and/or participants complete a short survey or feedback form after the event, but before they go home. It may be harder to get this information from them once they have left the event. Their feedback will help you improve when you plan future events. You can ask questions such as:

- Did you feel your participation in the event was valuable? Why or why not?
- Did you feel the event was well organized? Why or why not?
- What was your favorite part of the event? Why?
- How would you improve the event?

THANK VOLUNTEERS FOR THEIR INVOLVEMENT!

Make sure they understand the importance of their contribution and the impact of the event.

THANK DONORS:

Be sure to thank anyone who donated or lent resources for the event. Written notes are best.



STEP 5: FOLLOW UP AFTER YOUR YOUunified EVENT

Measuring and evaluating the success of your event will give you crucial data on how well your plans met your goals and if you made a difference in your community.

The volunteers or participants who were involved in your event can form a great foundation for future events or other community involvement activities you might plan. Be sure to keep in touch with them! Consider the following prompts to think through how you can continue your community engagement beyond one day.

If you planned an event on behalf of an organization, such as a business or community group, think about how your organization might want to continue to be involved in community activities. You will probably need to talk to the organization’s leadership to get their approval for additional events – and the success of your first event is a great opportunity to make the case for future activities! If possible, get approval for an ongoing program so that you don’t need to get approval for each individual future activity.

ASSESS YOUR LEVEL OF ENGAGEMENT:

Do you want to start planning community events on an ongoing basis? Would you prefer to hold additional events on an infrequent basis? Would you rather not commit to additional events, but perhaps instead share information with others via channels such as email or social media?

WHAT LEVEL OF INVOLVEMENT FEELS RIGHT TO YOU?

- I would like to hold more events – on a weekly, monthly, or semi-annual basis!
 - I might plan another event in the future, but I’m not sure how often.
 - I will stay in contact with my volunteers or participants, but mainly by sharing information.
 - Other:
-



EVALUATE VOLUNTEER NEEDS:

Once you have a sense of what community engagement efforts you would like to undertake long-term, think about how your volunteer pool might be able to assist.

WHAT COULD VOLUNTEERS STAY INVOLVED WITH?

- Forming a community group that meets periodically
 - Participating in future events
 - Recruiting additional participants
 - Planning their own events
 - Other:
-

ESTABLISH A COMMUNICATION CHANNEL:

Once you know which of your volunteers would like to be involved in future activities, think about the best way to stay in contact with them. For example, you may want to create a WhatsApp group, an email list, or a Facebook group.

WHAT IS THE BEST WAY TO STAY IN TOUCH?

- WhatsApp group
 - Facebook group
 - Email list
 - Announcements at community events
 - Community message board
 - Other:
-

CONTACT VOLUNTEERS:

Within a few days of the event, be sure to contact volunteers and thank them again for their involvement. This is a great time to share success metrics, such as the number of people who received information from the event, the number of trees planted, the volume of trash collected, etc. It's also a great opportunity to lay the foundation for ongoing communication. Let volunteers know what your plans are for future activities, and ask them to let you know if they would like to stay involved.

DON'T FORGET!

You now have a great resource at your disposal – a group of volunteers who are interested in contributing to future community engagement efforts! Be sure to stay in touch with them and make the most of this great opportunity to continue making a difference in your community.



SUGGESTED TIMELINE

The list of event planning tasks can seem overwhelming, but it doesn't need to be. By mapping out when tasks should be completed, you can approach the planning in smaller pieces. Below is a suggested timeline for planning a YSEALI YOUunified event beginning **one month** before your targeted event date.

WEEK 1:

- Confirm the date of your event
- Identify a need in your community, and select a type of event that could address that need
- Create a mission statement and goals for the event
- Identify and reach out to potential partners

WEEK 2:

- Set a location for the event
- Set the time and duration of the event
- Determine how many volunteers/participants you will need
- Identify any resources you will need
- Solicit donations if needed – for supplies, refreshments for volunteers, etc.

WEEK 3:

- Submit event information to the YSEALI Network
- Promote the event
- Recruit volunteers and/or participants; set a time and means for organizing volunteers
- Continue to solicit donations if needed

WEEK 4:

- Notify local media about your event
- Plan for the day of the event
 - Make a schedule
 - Assign volunteer roles
 - Communicate key information to volunteers
- Hold an orientation session with the volunteer leaders, if appropriate
- Double-check last minute details and make sure you are all set for the event
- Send a reminder to volunteers and/or participants



DAY-OF:

- Hold your event
 - Arrive early
 - Take photos
 - Collect feedback
- Keep track as activities are completed – make sure you’ll be able to determine whether your event met the goal you set

POST-EVENT ACTIVITY:

- Promote the success of your event – publicize it on social media or approach local media about featuring the event (#YSEALI, #YOUunified)
- Thank volunteers/participants and donors
- Think about ways to keep your volunteers engaged – and start planning a future event!
- Report your event to the YSEALI Network

THANK YOU!

YSEALI is a strong and vibrant network thanks to the hard work and dedication of young leaders like you. Thank you for organizing a YOUunified event. Continue to engage with the YSEALI Network and be sure to follow the YSEALI Facebook page (<https://www.facebook.com/yseali>) for more opportunities for young Southeast Asian leaders.